State of Vermont Executive Department A Proclamation

WHEREAS, the role of the ombuds originated over 200 years ago in Sweden,

designated as a government official charged with advocating on behalf of citizens with complaints or problems with the government;

and

WHEREAS, today's ombuds are confidential, independent, and impartial conflict

> management professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human resources, grievances, complaints, and legal action;

and

WHEREAS, ombuds work in a wide variety of organizations within Vermont and

> worldwide, including universities and colleges, governments at all levels, healthcare institutions, corporations, financial institutions, for-profit and not-for-profit organizations, the media, and

international organizations; and

WHEREAS, ombuds programs provide a valuable form of alternative dispute

> resolution (ADR) and significant value to the constituents and institutions they serve, and are an essential supplement to formal conflict management processes that address allegedly inappropriate

or wrongful conduct; and

WHEREAS, recognition of this day is an opportunity to increase awareness and

understanding of the profession, highlight the value ombuds bring to the organizations and constituents they serve, and encourage the

greater use of ombuds programs; and

WHEREAS, Vermonters are encouraged to become familiar with the ombuds

profession and the professional in this role across sectors, and to

make use of these essential services as needed.

NOW, THEREFORE, I, Philip B. Scott, Governor, hereby proclaim October 14, 2021 as

OMBUDS DAY

in Vermont.

Given under my hand and the Great Seal of the State of

ermont on this 13th day of October, A.D. 2021.

Philip B. So Governor

Secretary of Civil and Military Affairs